MHK2 FAQ

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1) Will the MHK2 work with MHK1 accessories?

No, it will not work with any of the following MHK1 accessories:
- MCCH1 (Wireless central controller for MHK1 controllers)
- MOS1 (Honeywell's outdoor air sensor)
- RedLINK Internet Gateway (for Honeywell's Total Connect Comfort app)

2) Can I connect a Honeywell Wireless Indoor Air Sensor to an MHK2?

Yes, it may be used as a remote temperature sensing option if desired.
- The part number is RCHTSENSOR-1PK, and it can be ordered through major retailers like Amazon, Home Depot, Best Buy etc.

3) What battery type does the MHK2 take, and how long do they usually last?

The MHK2 takes 2x AA batteries which will last for approximately 18 months.

4) Can I setup a schedule on the MHK2 when it's connected to kumo cloud?

Yes, but the schedule can only be configured on one of the two devices, and will only be displayed on the device chosen during the initial setup. This device can be chosen by adjusting Function Setting #150 to either of the settings below:
- Setting #1 – Enable MHK2 scheduling (disables kumo cloud scheduling)
- Setting #2 – Enable kumo cloud scheduling (disables MHK2 scheduling)

5) Is the Hold function still available when connecting an MHK2 to kumo cloud?

Yes, both Temporary Hold and Permanent Hold can be utilized by the MHK2 and kumo cloud when used together. Also, please take note of the following:
- Only a set point change can initiate a hold event.
- During a hold event, all new scheduling events are skipped.

6) Will the MHK2 sync with the time zone settings set in the kumo cloud app?

Yes, the MHK2's clock will display the time selected in the kumo cloud app.

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7) Can test run be initiated through the MHK2 or the kumo cloud app?

Yes, but please take note of the following:

- Test run can only be stopped by the device that initiated it.
- The MHK2's test run duration is 30 minutes.
- kumo cloud's test run duration is 120 minutes.

8) Can I still use Auto mode on the MHK2 when it's connected to kumo cloud?

Yes, but please take note the following:

- When an MHK2 is connected, you will not be able to select Auto mode in the kumo cloud app. You will only be able to select Auto mode on the MHK2 itself. The Auto mode set points can still be set through the kumo cloud app, but the Auto mode must be selected on the MHK2 itself.
- **Important Note** – When leaving the home vacant for a long period of time and using the kumo cloud app to monitor or adjust your settings, be careful not to accidentally change the mode through the app, as you will have to return to the home in person to place the indoor unit back into Auto mode through the MHK2.
- See page 11 of the Install Guide or page 9 of the Owner's Manual for more details on Auto mode operation.

9) Is the MHK2 compatible with the MAC-333 or MAC-334?

No, it is not compatible with either of the adapters listed above.